



Onboarding

Vector Eclipse is a high bandwidth CIR, single class of service, symmetrical Layer 2 access service delivered over fibre.

We offer you a zero-cost onboarding package to help you set up and get established with the product.

Package components

Easy

Choose from a selection of locations in the Auckland area for a free 10Gb Vector Handover

Flexible

An Eclipse test connection for 3 months to a nominated Data Centre or your business premises

Accessible

We will set up with Vector Portal access for your team along with a training session to help you get comfortable quickly

Reliable

Your Account Manager will be available throughout your onboarding to provide support as you need

Refreshing

Follow up training or Q&A sessions are readily available – a direct line from your experts to ours

Certain

Product profiles and onboarding guides are all provided, and always available through the Portal

Onboarding offer details

- Talk to your Account Manager to set the process in motion.
- They will arrange an initial product overview session for your team including a demonstration of the Vector Portal
- We can then work with you to:
 - get the Portal access set up
 - your Handover order placed
 - place the test connection order (if you require it)
 - share the documentation that will help support the onboarding process

Next steps?

- Please contact your Account Manager to start your onboarding journey